

# Antisocial Behaviour

## What to do if you experience Antisocial behaviour

Antisocial behaviour (ASB) is when someone acts in a way that causes nuisance, alarm, distress harm or harassment to someone else outside their household. It can be:

- noisy or nuisance neighbours;
- verbal or physical harassment
- crime and disorder; or
- abandoned vehicles, fly tipping or graffiti
- drug or alcohol abuse

### Tackling ASB

You should try to deal with ASB as soon as its starts. By tackling it early, you can often sort out the issue quickly; leaving it could mean it gets worse and is more difficult to resolve.

Tackling ASB requires the people concerned getting together to try and sort things out. Remember they may not realise that their actions are disturbing you. If you feel comfortable approaching the individuals directly then try to talk to them.

### Who to contact for help

If talking to the person causing the problem does not work, or if you feel at risk making contact, assistance is available from a range of organisations, particularly local authorities, police and your landlord East Thames as detailed at right:

### Local authority and the police

Your local authority has a range of powers to help tackle ASB so contact the environmental team and request them to investigate your complaint. If you want to report a crime or serious situations call your local police or safer neighbourhood team.

### East Thames

If you feel at risk do not approach the person but call us for help in dealing with the issue. We have a number of routes we can take to resolve the ASB issue such as mediation, behaviour contracts and agreements, partnership working and legal action if necessary.

Each case will be different and one of these routes usually sorts the issue out. So for advice and support on tackling ASB contact East Thames on 0854 600 0830 or email: [mailasb@east-thames.co.uk](mailto:mailasb@east-thames.co.uk)

## More information

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Customer Contact Centre: **0845 600 0830**

Email: [info@east-thames.co.uk](mailto:info@east-thames.co.uk)

Web: [www.east-thames.co.uk](http://www.east-thames.co.uk)

Minicom: 020 8522 2006 | Fax: 020 8522 2001

Address: 29-35 West Ham Lane, Stratford, London E15 4PH

## How to tackle anti-social behaviour.

### For free translation phone:

সমাজ-বিরোধী আচরণ কিভাবে মোকাবেলা করা যায়  
বিনামূল্যে অনুবাদের জন্য ফোন করুন

Comment gérer les conduites anti-sociales.

Pour une traduction gratuite, téléphonez à:

অসামাজিক বর্তন সামনে ক্রীতে বর্তবৎ  
মহত ভাষান্তর মাটে ফোন ক্রী.

Como podemos procurar resolver o comportamento anti-social. Para traduções grátis telefone para:

Sida looga hortago dabeecadaha bulsho xumada.

Turjubaad bilaasha kasoo wac talafoonkan:

Anti-sosyal davranışların üstesinden nasıl gelmeli. Ücretsiz çeviri için telefon edin:

غیر سماجی برتاؤ سے کس طرح نمٹ سکتے ہیں  
مفت ترجمے کے لئے فون کریں

### For large print or braille phone

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